



*Local Voice Services – High Speed Internet
Long Distance – Security & Alarms – WhidbeyTV*

Whidbey Telecom and Net Neutrality

We believe in a fair and open internet, and have since we started our internet service in 1994. We want to make it easy and friendly to choose us, and we think that trusting in us to do the right thing is really important. And we strive every day to deliver the best value for internet service possible.

So we keep it simple. The internet access level you choose is open to you for whatever you want. (Legally! ;) We don't charge our customers extra for things like what content you watch, what websites you visit, whether you prefer Apple, Microsoft Android or whatever, or how you choose to communicate using the internet. It is fair to everyone.

We are proud to give you full throttle internet. We don't "throttle" your downloads because of how much you use, and we don't charge more for accessing specific websites or online content like Netflix, YouTube and such.

We also believe in protecting our customer's private information. So we don't sell our customer data, browsing history or any private information to third-party companies or advertisers.

We serve our customers and community in this way for one reason: it's the right thing to do.

What May Change:

On December 14, the FCC is considering changing how internet services are being regulated. Right now, under "Net Neutrality", all data sent across the internet is supposed to be treated "neutrally." So internet providers have to be fair and treat everything equally at the same cost to you. The new FCC policy takes this "neutral" treatment away and leaves it open for providers to charge selectively for the type of internet traffic and services a consumer uses. For example, Netflix (and you) could get charged more because streaming video takes more internet resources.

What This Means:

Whidbey Telecom supports an open and fair internet and Net Neutrality. We urge all other providers, regulatory agencies, associations, and citizens to do the same. Net neutrality is too critically important to our economy, our schools, our hospitals, our businesses, and our communities. We believe it is bad policy for the FCC to make a change that will drive a digital divide between us and constrict the free flow of information. We believe that losing Net Neutrality will result in a loss of opportunity for many, raise the cost on our most vulnerable population and inhibit innovation for all.

It's Simple:

We believe in a fair and open internet, and we believe that is best for our customers. We feel the swift unhindered exchange of information across the internet is vital to our economy, our lives, and our communities. We hope you will support Net Neutrality too.

Thank you for the privilege of serving you.

Your friends at Whidbey Telecom