ANNUAL MAINTENANCE PLAN

WHIDBEY TELECOM Security & Alarms

Let us take something off your to-do list!



Alarm system maintenance starting at $15 per month.

**See eligibility requirements on reverse side.*

- Peace of mind knowing your system is tested and required maintenance is up to date.
- The safe alternative for homeowners who don't wish to climb ladders.
- Saves you money by being proactive, rather than risk facing an emergency repair.
- Reduces costly false alarm fees by cleaning dust & debris from sensors.
- Alarm monitoring certificate included for potential homeowners insurance savings.

360-321-2222 **WWW.WHIDBEYSECURITY.COM**

What's Included: Appointment includes: One (1) Alarm Tech for one (1) hour, during regular business hours (M-F, 9:00 AM to 4:00 PM excluding holidays). Routine battery replacement on sensors installed by Whidbey Telecom during annual maintenance appointment (no charge for the batteries). Removal of dust/debris from sensors/smoke detectors. System test and sensor walk. Yearly update to the alarm signal response plan. Alarm monitoring certificate provided upon successful completion of maintenance appointment.



***Eligibility:** Residential customers only. For new installations of systems & services purchased from and installed by Whidbey Telecom. Walkthrough inspection and purchase of new alarm system required to qualify. Available for customers with active home security services located on Whidbey Island. Limit one (1) per customer. Alarm panel type needs to be Qolsys IQ Panel 4 or newer. Customer must be present during appointment.

Billing: Annual maintenance plan agreement period is twelve (12) months billed at $15 per month and auto-renews unless otherwise specified. If a customer cancels their annual maintenance service plan before the 12-month renewal date, they owe the remaining months charges ($15 x # of months remaining) due immediately. There is no reimbursement/refund if you do not utilize your annual maintenance appointment. Appointments lasting beyond the first hour are subject to normal labor charges. Customers must wait a minimum of 30 days after maintenance plan agreement is signed before annual maintenance appointment can occur and cannot be performed during the initial inspection.